

Příloha 1:

QUEUES

Seznam existujících záhlaví:

1	ADD ACTG DATA	ADD ACCOUNTING DATA
2	ADD ATFQ	ADD STORED PRICING
3	ADD CANNED RMKS	ADD CANNED REMARKS
4	ADD CAR ACTG SG	ADD CAR ACCOUNTING SEGMENT
5	ADD CAR CONFO	ADD CAR CONFIRMATION
6	ADD CAR RATE SG	ADD CAR RATE SEGMENT
7	ADD CUST NBR	ADD CUSTOMER ACCOUNT NUMBER
8	ADD DS DATA	ADD DOLLAR SAVINGS DATA
9	ADD FOP	ADD FORM OF PAYMENT
10	ADD HTL ACTG SG	ADD HOTEL ACCOUNTING SEGMENT
11	ADD HTL CONFO	ADD HOTEL CONFIRMATION
12	ADD HTL RATE SG	ADD HOTEL RATE SEGMENT
13	ADD FF INFO	ADD FREQUENT FLYER INFORMATION
14	ADD HHRP	ADD PRICING RECORD
15	ADD NME FLD RMK	ADD NAME FIELD REMARKS
16	ADD TKT RMKS	ADD TICKET REMARKS
17	ADD T- FOP	ADD FORM OF PAYMENT
18	ADD T- TKT NBR	ADD TICKET NUMBER
19	ADD T- VEN INFO	ADD TICKET
20	ADD TUR ACTG SG	ADD TOUR ACCOUNTING SEGMENT
21	ADD TUR RATE SG	ADD TOUR RATE SEGMENT
22	ADV CONFO NBR	ADVISE CONFIRMATION NUMBER
23	ADV CUSTOMS	ADVISE CUSTOMS
24	ADV FARE CHG	ADVISE FARE CHANGE
25	ADV FLT CXLD	ADVISE FLIGHT CANCELLED
26	ADV FLT INFO	ADVISE FLIGHT INFORMATION
27	ADV GK SGMT CHG	ADVISE GROUP SEGMENT CHANGE
28	ADV PASSPORT	ADVISE PASSPORT REQUIRED
29	ADV SC	ADVISE SCHEDULE CHANGE
30	ADV VISA	ADVISE VISA REQUIRED
31	ADV WL CLEARED	ADVISE WAITLIST CLEARED
32	BUILD PROFILE	BUILD PROFILE
33	BUILD TVLSCREEN	BUILD TRAVELSCREEN
34	CXL AIR SGMTS	CANCEL AIR SEGMENTS
35	CXL CAR SGMTS	CANCEL CAR SEGMENTS
36	CXL HTL SGMTS	CANCEL HOTEL SEGMENTS
37	CXL SSR RQST	CANCEL SPECIAL SERVICE REQUEST
38	CXL TOUR SGMTS	CANCEL TOUR SEGMENTS
39	COMPUTE RATE	COMPUTE RATE
40	DLVR DOC	DELIVER DOCUMENTS
41	DLVR TKTS	DELIVER TICKETS
42	DLVR TO MAIL RM	DELIVER TO MAIL ROOM
43	DLVR TO SECY	DELIVER TO SECRETARY
44	HLD FOR CERTF	HOLD FOR CERTIFICATE
45	HLD DOCS FOR PU	HOLD DOCUMENTS FOR PICK UP
46	ISSUE ACCTG DOC	ISSUE ACCOUNTING DOCUMENTS
47	ISSUE BP	ISSUE BOARDING PASS
48	ISSUE DOCS	ISSUE DOCUMENTS
49	ISSUE ITN/INV	ISSUE ITINERARY/INVOICE
50	ISSUE NEW DOCS	ISSUE NEW DOCUMENTS
51	ISSUE NEW IN/IV	ISSUE NEW ITINERARY/INVOICE
52	ISSUE NEW TKT	ISSUE NEW TICKET
53	ISSUE PTA	ISSUE PREPAID TICKET
54	ISSUE SEP ITN	ISSUE SEPARATE ITINERARIES
55	ISSUE TKT	ISSUE TICKET
56	MAIL DOCS	MAIL DOCUMENTS

57	MAIL ITN/INV	MAIL ITINERARY/INVOICE
58	MAIL TKTS	MAIL TICKETS
59	MODIFY ATFQ	MODIFY ATFQ FIELD
60	NEED CC APRVL	NEED CREDIT CARD APPROVAL
61	NEED FOP	NEED FORM OF PAYMENT
62	NEED HARDCOPY	NEED HARDCOPY
63	NEED QC	NEED QUALITY CONTROL
64	NEED TOUR NBR	NEED TOUR NUMBER
65	PRFM CREDIT CK	PERFORM CREDIT CHECK
66	PRFM FNL NM RVW	PERFORM FINAL NAME REVIEW
67	RECONFIRM AIR	RECONFIRM AIR
68	RECONFIRM CAR	RECONFIRM CAR
69	RECONFIRM HTL	RECONFIRM HOTEL
70	RECONFIRM SSR	RECONFIRM SPECIAL SERVICE REQUESTS
71	RQST AIR	REQUEST AIR
72	RQST AMTRAK	REQUEST AMTRAK
73	RQST BASSINET	REQUEST BASSINET
74	RQST CAR	REQUEST CAR
75	RQST CAR CONFO	REQUEST CAR CONFIRMATION
76	RQST DEPOSIT	REQUEST DEPOSIT
77	RQST FNL PYMT	REQUEST FINAL PAYMENT
78	RQST HTL	REQUEST HOTEL
79	RQST HTL CONFO	REQUEST HOTEL CONFIRMATION
80	RQST KENNEL	REQUEST KENNEL
81	RQST PETC	REQUEST PET IN CABIN
82	RQST SEATS	REQUEST SEATS
83	RQST SPCL MEAL	REQUEST SPECIAL MEAL
84	RQST SPCL SVCS	REQUEST SPECIAL SERVICES
85	RQST UPGRADE	REQUEST UPGRADE
86	REISSUE DOCS	REISSUE DOCUMENTS
87	REISSUE ITN/INV	REISSUE ITINERARY/INVOICE
88	REISSUE PTA	REISSUE PREPAID TICKET
89	REISSUE TKT	REISSUE TICKET
90	RESEND MIR	RESEND MIR
91	RUSH TKT	RUSH TICKET
92	SEE CAR RMKS	SEE CAR REMARKS
93	SEE HTL RMKS	SEE HOTEL REMARKS
94	SEE LIMO RMKS	SEE LIMOUSINE REMARKS
95	SEE OSI	SEE OSI
96	SEE QMDR	SEE QUEUE MINDER
97	SEE RMKS	SEE REMARKS
98	SEE SEAT DATA	SEE SEAT DATA
99	SEE SSR	SEE SPECIAL SERVICE REQUESTS
100	SEE TKT RMDR	SEE TICKET REMINDER
101	SEE TVL ADV	SEE TRAVEL ADVISORY
102	SEND DEPOSIT	SEND DEPOSIT
103	SEND FAX	SEND FAX
104	SEND FNL PYMT	SEND FINAL PAYMENT
105	SEND REFUND	SEND REFUND
106	SEND TELEX	SEND TELEX
107	SEND TOUR REQ	SEND TOUR REQUIREMENTS
108	UPDATE PROFILE	UPDATE PROFILE
109	UPDATE TVLSCRN	UPDATE TRAVELSCREEN
110	VFY ACTG DATA	VERIFY ACCOUNTING DATA
111	VFY ACK	VERIFY LINK ACKNOWLEDGEMENT
112	VFY ATFQ	VERIFY ATFQ
113	VFY BRANCH	VERIFY BRANCH
114	VFY CXL REFUND	VERIFY CANCELLATION REFUND
115	VFY CANNED RMKS	VERIFY CANNED REMARKS
116	VFY CAR CONFO	VERIFY CAR CONFIRMATION

117	VFY CAR RTN DTE	VERIFY CAR RETURN DATE
118	VFY CLAS OF SVC	VERIFY CLASS OF SERVICE
119	VFY COMM	VERIFY COMMISSION
120	VFY CUST NBR	VERIFY CUSTOMER NUMBER
121	VFY DEL ADDR	VERIFY DELIVERY ADDRESS
122	VFY EMER CTC	VERIFY EMERGENCY CONTACT
123	VFY FARE	VERIFY FARE
124	VFY FLT TIME	VERIFY FLIGHT TIME
125	VFY FOP	VERIFY FORM OF PAYMENT
126	VFY HHPR	VERIFY PRICING RECORD
127	VFY HTL CONFO	VERIFY HOTEL CONFIRMATION
128	VFY HTL DATES	VERIFY HOTEL DATES
129	VFY NME FLD RMK	VERIFY NAME FIELD REMARKS
130	VFY PTA	VERIFY PREPAID TICKET
131	VFY PRIVATEFARE	VERIFY PRIVATEFARE
132	VFY SEAT DATA	VERIFY SEAT DATA
133	VFY SSR RQST	VERIFY SPECIAL SERVICE REQUEST
134	VFY STP RCVD TK	VERIFY STP LOCATION RECEIVED TICKET
135	VFY TKT RMKS	VERIFY TICKET REMARKS
136	VFY WL SGMTS	VERIFY WAITLISTED SEGMENTS
137	VFY WEATHER	VERIFY WEATHER FORECAST
138	VLDTE FQ	VALIDATE FARE QUOTE
139	VLDTE FARE RULE	VALIDATE FARE RULES
140	VLDTE FF NBR	VALIDATE FREQUENT FLYER NUMBER
141	VLDTE SR DISC	VALIDATE SENIOR CITIZEN DISCOUNT
142	VOID TKTS	VOID TICKETS
143	ADV RAIL CXLD	ADVISE RAIL CANCELLED
144	ADV RAIL INFO	ADVISE RAIL INFORMATION
145	CXL RAIL SGMTS	CANCEL RAIL SEGMENTS
146	RECONFIRM RAIL	RECONFIRM RAIL
147	RQST RAIL	REQUEST RAIL
148	VFY RAIL TIME	VERIFY RAIL DEPARTURE TIME
149	ADD RAIL DATA	ADD RAIL SPECIFIC DATA
150	SEE MGMT RMK	SEE MANAGEMENT REMARK
151	SEE PREVIEW RMK	SEE PREVIEW REMARK
152	WAIT WHLSLR TKT	AWAITING TICKETS FROM WHOLESALER
153	PNR FROM GEN Q	PNR SENT FROM GENERAL QUEUE
154	PNR FROM URG Q	PNR SENT FROM URGENT QUEUE

Příloha č. 2 - **Zkratky užívané v letecké přepravě:**

<u>ADT</u>	adult
ACK	acknowledge
ADV	advised, advising
AGT	agent
ALTRN	alternative
ARR	arrive
ASAP	as soon as possible
AUTH	authorise, authorisation
CHG	change
CHD	child
CFY	clarify
CONX	connection, connecting
DEP	depart, departure
DAPO	do all possible
FRAV	first available
INAD	inadmissible pax
INF	infant
NTBA	names to be advised
NOSH	no show
ORIG	origin, originate
PSGR or PAX	passenger(s)
RPT	repeat, repeating
REQ	request, requested
RESSASPO	resarvation as soon as possible
STVR	stopover
TKNO	ticket number
TRAV	travelling
UM	unaccompanied minor
VIP	very important pax
WL	waitlist